

## Mobile Workspace Technology Checklist

The blending of work and life is a reality and people now expect all of the innovation they have seen on the consumer side to be reflected in the technology they use for business. Unfortunately, this is much easier said than done. Businesses struggle to adopt and implement various technologies that will allow secure delivery of work apps and data to non-standard or employee-owned computers and mobile devices. This is where mobile workspace solutions come in. Mobile workspaces are the next generation “desktops”—they provide employees an always on, always connected environment that is available no matter where they go, no matter what device they choose to use, and no matter what connectivity they happen to be leveraging. It gives people access to all of the content they need to get their work done on the same devices that host personal content.

For people to get the most out of these new solutions, a mobile workspace must incorporate the following six characteristics:

- ✓ **Access to applications.** The number and types of applications that people use is growing. IT organizations now need to think about providing secure access to not only Windows apps, but to mobile and SaaS apps as well. A mobile workspace must provide access to any and all applications that a person would need to be productive.
- ✓ **Access to corporate data.** To get work done, people need access to their data. Whether it is a Word document, a PowerPoint presentation, or a set of customer contacts, without this data, work doesn't get done. A mobile workspace must include secure access to all of a person's corporate data so they can work or share anything at a moment's notice.
- ✓ **Access to collaboration tools.** When outside of the office, the ability to continue working with colleagues and customers is incredibly important. A mobile workspace must include the tools that will enable people to collaborate, videoconference, and share files as if they were all in one place.
- ✓ **Access to the intranet and other internal resources.** Accessing corporate resources, both apps and data, when outside the firewall is not always easy—but it needs to be. People working off the corporate LAN need tools to give them secure access to all of this content. A mobile workspace must make this possible by providing seamless access to content behind the firewall after appropriate device and identity checks are complete.
- ✓ **Content access wherever people are and on the device of their choice.** People work from a variety of locations, using a mix of personal and corporate devices. In fact, most information workers use more than 3 devices in a given day! A mobile workspace must be accessible from all of these devices regardless of location to ensure people can be productive from anywhere.
- ✓ **Flexibility for IT to provide services over any network and from any cloud.** IT services are no longer simply delivered from the local datacenter or over the LAN. Instead, services must be able to run in any cloud (private, public, or hybrid) and delivered over any network (LAN, WAN, 3G/4G, etc.). A mobile workspace must allow IT the flexibility to host services in the most appropriate place and deliver them, with a great user experience, over any network.